

# TECHNICAL SERVICE BULLETIN

73G10A

NO.



# Austin MG

JUNE 1973

SUBJECT:

A.R.A AIR CONDITIONING WARRANTY

MODELS:

AUSTIN MARINA

THIS BULLETIN SUPERSEDES #73G10

The British Leyland/A.R.A. warranty is for 12 months from the first retail delivery or until the vehicle in which the unit has been installed is driven 12,000 miles, whichever occurs first. Rectification of any parts of the air conditioner equipment that become defective due to improper installation will be the responsibility of the installing Distributor or dealer and such claims will be handled at that level without any inconvenience to the customer.

All warranty replacement parts must be genuine British Leyland/A.R.A. parts and be purchased through your Distributor.

Items such as belts, fuses and freon are considered expendable items and, thereby, not covered by the warranty after 300 miles or 10 days of operation. Receiver driers and idler bearings are susceptible to improper handling or overload and, therefore, their acceptance under warranty should be carefully evaluated by dealers to ensure that the failure has resulted from a manufacturing defect.

The registration of all authorized air conditioner units is an extremely important matter and lack of such registration may result in delayed claim payment and/or rejection. If a registration notice form has not been received with any kit installed at your dealership, contact your Distributor immediately to avoid any possible difficulties regarding the warranty.

Upon completion of any air conditioning warranty work, a British Leyland claim form is to be filled out in the normal manner as per the British Leyland warranty Policy and Procedures Manual. Labor times are to be taken from the published British Leyland/A.R.A. flat rate schedules. If an operation is not covered by the published schedule then a "shop-time" considered to be reasonable will be honored. The serial number of the compressor must be entered on the claim form in box 22 on all claims regardless of the part replaced.

Only proper A.R.A. part numbers are to be used on the form. In accordance with accessory part procedures, the handling allowance will not apply.

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All displaced air conditioning parts are to be tagged and forwarded with the claim copy to your British Leyland Distributor. Care is to be taken to insure that parts are returned in the same condition as their replacements when shipped. Items such as valves, evaporator assemblies, coils, compressors, condenser etc., must be capped and sealed. Parts return in such a manner or condition as would prevent proper evaluation will be subject to automatic rejection.

Claims will only be honored for new unit replacement with such notable exceptions as the front compressor seal, compressor gaskets and compressor valve plate assemblies. Field repairs such as welding or modifying brackets, hangers, supports, splicing hoses, soldering seams, joints, pipes, tubing or tampering with switches and motors are not permitted.

IT SHOULD BE NOTED THAT THE CODE LETTER TO BE USED ON A.R.A. CLAIMS IN THE LARGE BOX LOCATED IN THE TOP CENTER PORTION OF THE FORM SHOULD BE AN "A" RATHER THAN THE "K" AS ORIGINALLY INDICATED IN PREVIOUS BULLETIN.

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